
To: SafeSport Community Stakeholders
From: U.S. Center for SafeSport
Date: January 5, 2026
Re: Independent Audit of Cases Investigated by Former Investigator Jason Krasley

This memo includes information that may be distressing, particularly for athletes with lived experience of abuse in sport. Please feel free to engage with this information at your own pace and in whatever way best supports your well-being. Support resources are available and are listed below should you wish to access them.

The U.S. Center for SafeSport (the Center) issued this memo to inform stakeholders of the completion of the independent audit and review of cases involving former Center investigator, Jason Krasley. Aleta Law, the third-party law firm hired by the Center to review cases Krasley worked on while with the Center, submitted its report and recommendations. [The full report is available here.](#)

The former investigator was arrested on November 15, 2024, for allegedly stealing drug money during a raid in 2019 when he was serving as a police officer for the Allentown, Pennsylvania Police Department prior to his employment at the Center. The Center promptly terminated the investigator after his November arrest and commissioned a third-party firm, Aleta Law, to audit his cases to ensure fairness and adherence to the Center's investigative protocol. In January 2025, the former investigator was re-arrested twice on multiple felony and misdemeanor charges related to sexual assault. All of these charges stem from incidents that occurred prior to his employment with the Center.

Additionally, the Center contracted with The Athlete Survivors' Assist (formerly The Army of Survivors) to provide trauma-informed guidance on communication and support for impacted parties. The Athlete Survivors' Assist (The Assist) also offered findings and recommendations on the matter, [available here](#), which are discussed later in this memo.

The Aleta Law Report

The report summary states that: "Aleta Law completed an exhaustive audit of 114 SafeSport investigations conducted in whole or in part by Krasley. Ultimately, auditors determined that, except in limited circumstances, Krasley's conduct adhered to the Center's Standard Operating Procedures (SOPs) and did not impact investigation outcomes. However, auditors found sufficient evidence to justify the reopening of three matters for investigation by a separate external firm. Aleta Law further recommended, based on its findings, that the Center implement a number of changes to its policies and procedures and/or emphasize its existing practices to address concerns identified during the audit."

The Center reopened the three matters for investigation, as recommended by the audit, for further investigation by an external firm, separate from Aleta Law. Additionally, the Center identified two additional matters requiring further investigation based on new information obtained outside the scope of the audit.

Furthermore, based on the following recommendations from the Aleta Law report, the Center is working to implement the changes detailed below while also strengthening its existing processes.

Aleta Recommendation 1:

All staff should communicate with parties and witnesses through Center-issued devices only.

The Center's current policy makes clear that all work-related electronic communications contained on Center or personal devices are Center records and/or property. The Center commits to clarifying language in Standard Operating Procedures (SOPs) to ensure that all investigative work is done on Center-issued devices.

Aleta Recommendation 2:

Introductory outreach to parties and witnesses should be conducted via email rather than telephonically, whenever possible.

The Center's current protocol requires two methods of communication to be used when contacting respondents, claimants, and witnesses, which are most often email and phone. If the individual does not respond to either of those outreach efforts, a scripted text message can be sent. The Center commits to reiterating to investigative staff the importance of using email as a primary means of outreach.

Aleta Recommendation 3:

Investigators should copy and upload all text message communications with parties and witnesses to the Center's case management system.

Current SOPs, implemented in February of 2025, require that all text messages be uploaded to the Case Management System (CMS) within two business days. The Center commits to reminding investigative staff of this requirement and increasing accountability within this process.

Aleta Recommendation 4:

Investigators should answer substantive, process-related questions in writing or during recorded interviews only. In the event such information is discussed via other means, such as an unrecorded introductory phone call, the Investigator should follow up with the party or witness in writing to summarize the information discussed and upload the communication to the Center's case management system.

There is an expectation that all substantive conversations be recorded, if consent is given to record, during interviews to ensure accurate documentation. However, the Center will clarify to investigative staff that all communication concerning process needs to be memorialized via writing or recording and uploaded to the CMS.

Aleta Recommendation 5:

Investigators should avoid the use of unrecorded phone calls as a means of conducting substantive interviews of parties and witnesses.

Per the Center's current SOPs, investigative staff should avoid having substantive discussions outside of formal recorded interviews, and staff must document all interactions, both recorded and not recorded, in the CMS. The Center will reiterate this SOP to investigative staff.

Aleta Recommendation 6:

Investigators should begin each interview with a scripted, detailed explanation of the investigation process.

Per the Center's current SOPs, a detailed written description of the process is provided via email at the beginning of an investigation. During an interview, the Investigator uses a script to confirm that the interviewee has received the process information, clearly understands it, and offers to answer any questions. The Center commits to continuing to emphasize process education throughout investigative communications.

Aleta Recommendation 7:

Investigators should attempt to obtain prior written consent to record interviews and begin recording

immediately upon commencement of an interview. The Center should establish criteria for written summaries of interviews in the event a party or witness does not consent to the recording of the interview. Such written summaries should generally be completed within seven (7) business days of the interview.

The Center's current SOPs require investigators to confirm consent for recording during the greeting portion of the interview. To improve upon this process, the Center commits to seeking prior written consent from interviewees in advance of scheduled interviews. Should an interviewee decline to be recorded or should the recording fail, the SOPs also direct investigators to thoroughly memorialize the content of the interview as accurately as possible and log that information into the CMS within five (5) business days. The Center commits to enhancing its current template for these summaries, including a clear explanation for why the interview was not recorded as well as prompts to encourage thorough documentation of the interview.

Aleta Recommendation 8:

The Center should seek to utilize Specialized Interview Team (SIT) members for interviews of minors where appropriate and may interview minors without parents present in accordance with the Center's standard practices. However, the Center should also communicate to parents of minor parties and witnesses that a parent or advisor may attend interviews of their children, so long as the parent or advisor is not excluded due to their own participation as a party or witness. A parent/advisor who is excluded may identify another adult to participate in the interview of the minor party or witness. The Center should obtain parental consent to interview a minor without a parent/advisor or other designated adult present in the interview.

In January 2024, the Center established a Specialized Interview Team (SIT) trained in forensic interviewing of minors and trauma-sensitivity. Since the SIT's formation, two Minor Response Teams (MRT) have been created to

investigate allegations involving minor respondents. Members of the MRT have also been trained in forensic interviewing of minors and trauma-sensitivity. These specialized interviewers conduct most interviews with minor claimants in the Center's process. The Center commits to updating its SOPs concerning parental engagement while ensuring that parents of minor participants are informed in writing of their option to be present in interviews with their child.

The Center currently provides the parent/guardian of the minor participant with the SafeSport Child Interview FAQ when requesting an interview. The document explains that minor participants may have an Advisor and/or Support Person present during their interview, who can participate in that role, and why it is best practice for a parent to not be present during the interview in order to ensure the child is able to speak freely, without guilt, influence, or fear retaliation or distressing their parent.

Aleta Recommendation 9:

The Center should provide Claimants with notice when informal resolution is to be offered to a Respondent and a summary of the rationale for doing so.

The Center is committed to incorporating this notification into its informal resolution process.

Aleta Recommendation 10:

Moving forward, the Center should conduct routine investigation audits to assess compliance with the Center's policies and procedures.

Historically, Response & Resolution (R&R) supervisors shared collective goals to audit their direct reports' data entries in the CMS, reviewing communications with parties, and other related tasks. The Center is committed to further formalizing this process by codifying audit procedures within Response and Resolution SOPs.

Aleta Recommendation 11:

The Center should require ongoing, mandatory trainings for all Investigators, including specific training related to trauma-informed interviewing.

In 2024, the Center designated a supervisory-level staff member to develop a comprehensive training curriculum focused on investigative best practices and trauma-informed techniques. All R&R staff receive annual training on trauma-informed practices, and select individuals attend specialized training based on their roles. The Center is committed to continuing these efforts and expanding them through a partnership with The Assist.

Aleta Recommendation 12:

The Center should establish a reporting line for individuals directly involved in the investigative process to report concerns related to Center staff or processes during an investigation.

The Center is open to establishing this function, however additional resources are necessary to ensure such a reporting line can be properly staffed and can support the needs of those who wish to report concerns.

The Assist Feedback and Recommendations

The following feedback and recommendations were provided to the Center by The Assist.

“The Assist worked with the Center to improve the initial engagement on trauma-informed responses and support for cases handled by Jason Krasley. The Assist advised the Center on its handling of responses to these cases and on best practices for reopening cases that Krasley may have impacted. This included reviewing messaging being released to witnesses and survivors on the auditing of the cases handled by Krasley, as well as strategies around support resources for persons impacted. Many of these consultation points provided space for the Center to better understand and put into practice a trauma-informed approach. The Assist shares the following feedback and recommendations specific to our engagement on the Krasley matter:”

The Assist Feedback 1:

Trauma-informed messaging and communication.

Trauma-informed review and drafting of communications to survivors about the situation was a successful and a central feature of partnership between the organizations. This included making sure communications listed meaningful resources, which included access to The Assist who has an understanding of the Center’s

procedures and the audit process. There were also clear and consistent trauma content warnings throughout all communications.

The Assist Feedback 2:

Resourcing trauma-informed support for people impacted. Through the practice of trauma-informed messaging and strong partnership with The Assist, the Center was able to connect persons impacted by the audit to advocates that understood the process and had knowledge of specific US sports systems and the experiences of athletes. The Center also made sure it was available and open to hearing feedback from survivors and others impacted by the audit.

The Assist Feedback 3:

Timeliness. It was essential that communication to survivors and others impacted by Krasley be timely and clear, as well as include specific information about a systematic audit of his cases. The Center was open to balancing both the needs of timely responses with the requirements of making the responses trauma-informed and thoughtful.

The Assist Feedback 4:

Direct referrals and engagement of trauma-informed confidential advocates/crisis interventionists. Confidential trauma-informed advocates were central to building trust. Providing multiple ways for individuals interested in contacting The Assist was essential. Seven survivors reached out for support. The Assist provided the opportunity for individuals impacted to speak with advocates disconnected from and independent of the Center.

The Assist Feedback 5:

Collaboration with a private non-profit with decades of experience in trauma-informed approach and ending gender-based violence. Partnering with The Assist, an organization that has been actively advocating for reforms to the Center and for trauma-informed approaches to make sport safer, was a demonstration of institutional courage and the centering of athlete survivor voices. It also was an opportunity to bring in learnings from the wider fields of gender-based violence and child abuse, so that sports safeguarding could be connected with these larger experiences and learnings.

The Assist Feedback 6:

Team and consultant training. Trauma-informed training for the audit team and external firms provided a way to create some shared language and practice, as well as skill building on trauma-informed investigation and engagement strategies. These training sessions discussed how to reinvestigate cases from a trauma-informed lens which allowed for better consistency in trauma-informed practice, and appeared to help improve the organization's connection with survivors during the process.

The Assist Feedback 7:

Response and resolution team training on Krasley audit. Audit-specific training for the Center Response and Resolution team served two purposes. It allowed for frank discussions of the impact of the audit and Krasley matter on survivors and participants in the Center's process, and provided framing on individuals' own sense of the Center's handling and accountability for Krasley and the impact of that hire on Center staff and the Center's reputation more broadly. Response to the training was positive, with many attendees sharing that they felt it was a needed conversation within the Center.

The Assist Feedback 8:

Greater accountability. The Center was open to changing how they communicated about Krasley and the audit of the cases he was involved in. Their communication acknowledged the impact this could have on others and acknowledged the Center's part in hiring and supervising Krasley. It was critical that the Center did not deny or shut down the process or possibility of having to revisit this issue and its long-term impact. Having the Center directly engage with and address the issue was an important step in building trust in the sport world and is a demonstration of organizational courage.

The Assist Feedback 9:

Trauma impacts organizations. People who have been impacted by trauma work in every setting. It is important that the Center understands that there will always be people impacted by trauma working for the Center, including individuals abused in sport specifically. Many people are interested in working for the Center because of their connection to the issue of abuse in sport and their dedication to make sport safer. This should be

acknowledged and be an important part in how the Center internalizes, operationalizes, and practices trauma-informed approaches within the organization itself.

The Center recognizes there are survivors of trauma on staff and is committed to continuing to enhance trauma-sensitivity both internally and externally through a continued partnership with The Assist. Additionally, the Center recognizes the impact of secondary trauma and engaged an outside expert to provide secondary trauma training in 2025. The Center commits to continuing similar training annually to support employees who frequently listen to stories of abuse as part of their work.

The Assist Recommendation 1:

Hiring process and trauma-informed practices. In regards to the Krasley matter, adaptations need to be made in hiring verifications, including increasing background checks of hired employees. Also, more generally, trauma-informed considerations while hiring need to be implemented. This includes, but is not limited to, adding trauma-informed questions into the interviewing protocol and reference check questions. The Assist offered to provide more materials and consultation around hiring practices at all levels of the organization (including the newly open CEO and CFO positions), but was not directly consulted. The Assist recommends continued work on enhancing background checks, reference interviews, trauma-informed interviewing, and special care when vetting employees.

The Center has taken significant steps to improve its hiring practices over the course of the past year, but welcomes additional support from The Assist to enhance trauma-sensitivity in the process. Below is a list of recent improvements made to the Center's hiring process in 2025:

- The Center requires thorough criminal and sex offender registry background checks annually and will repeat an annual online presence/social media review (which was previously only done at the time of hire).
- The Center checks the [National Decertification Index \(NDI\)](#), a national registry of certificate or license revocation actions relating to officer misconduct. This

search will take place upon hiring and will be repeated annually.

- The Center has conducted a legal analysis on every state's laws related to public access to law enforcement disciplinary investigation records and will utilize existing state resources, to the extent they are accessible, to obtain information on candidates.
- In addition to the current practice of requiring professional references to submit a comprehensive skills and behavior assessment for candidates, the Center now requires additional in-depth phone conversations with references by the human resources staff or hiring manager. The Center will review and revise this policy as necessary.
- Any concerns that arise through a reference check will be raised to the hiring manager, the head of human resources, and legal counsel.
- The Center has enhanced the employee Code of Ethics and added an ethics clause to all offer letters making clear that employees must be aware of and follow applicable laws and ensure their conduct aligns with the Center's policies, mission, vision, and values. The clause also makes clear the Center will take necessary actions to protect its stakeholders, volunteers, employees, and the integrity of its processes if actual or alleged employee conduct (past or present) is inconsistent with the law, or the Center's mission, policies, and values.
- The Center added a question to the application process inquiring about whether a candidate has ever been the subject of any internal or external investigation in the context of any prior employment and the result of any such investigation.
- Each final candidate will meet with the hiring team and with the CEO, either in person or virtually, for a final interview.

The Assist Recommendation 2:

Clear boundaries for investigators. The Assist further recommends implementing and monitoring enhanced boundaries regarding how investigators contact witnesses, complainants, and respondents, so that private and informal mechanisms are not used. Not having concrete boundaries in place erodes essential ethical boundaries associated with investigations and can

lead to grooming (which is the deliberate and deceptive process used by persons who cause harm to build trust and an emotional connection with another person).

The Center agrees with this recommendation, and is taking the steps mentioned in this memo, to strengthen outreach and communication protocols between investigative staff and participants in our process. This includes reiterating that electronic communications contained on Center or personal devices are Center records and/or property, clarifying language in SOPs to ensure that all investigative work is done on Center-issued devices, as well as enhancing oversight and documentation within the investigative process.

Resources and Support

If you need support, the Athlete Survivors' Assist, or The Assist (formerly The Army of Survivors), is available. You are welcome to reach out to them at support@theathletesurvivorsassist.org, or via phone or text at (989) 494-1558 between 9:00 a.m. – 5:00 p.m. EST. Please note that this is not an immediate crisis line; however, a confidential advocate from The Assist will respond within 24 hours.

Additionally, 24-hour help lines are available with confidential advocates on standby. One option is to contact RAINN, America's largest anti-sexual violence nonprofit, providing confidential, trauma-informed, 24/7 support services to survivors and their loved ones. You can contact them at: www.rainn.org, call 800.656.HOPE (4673), [chat at RAINN.org/hotline](https://chat.rainn.org/hotline), or text HOPE to 64673.

Should you have any new information that would be relevant to this audit, please contact Aleta Law at caseaudit@aletalaw.com. Information shared with Aleta is not considered confidential and could be shared with the Center, which could trigger mandatory reporting to law enforcement in some instances.

If you have any questions or would like to connect with the Center regarding the audit, please don't hesitate to reach out at casereview@safesport.org.